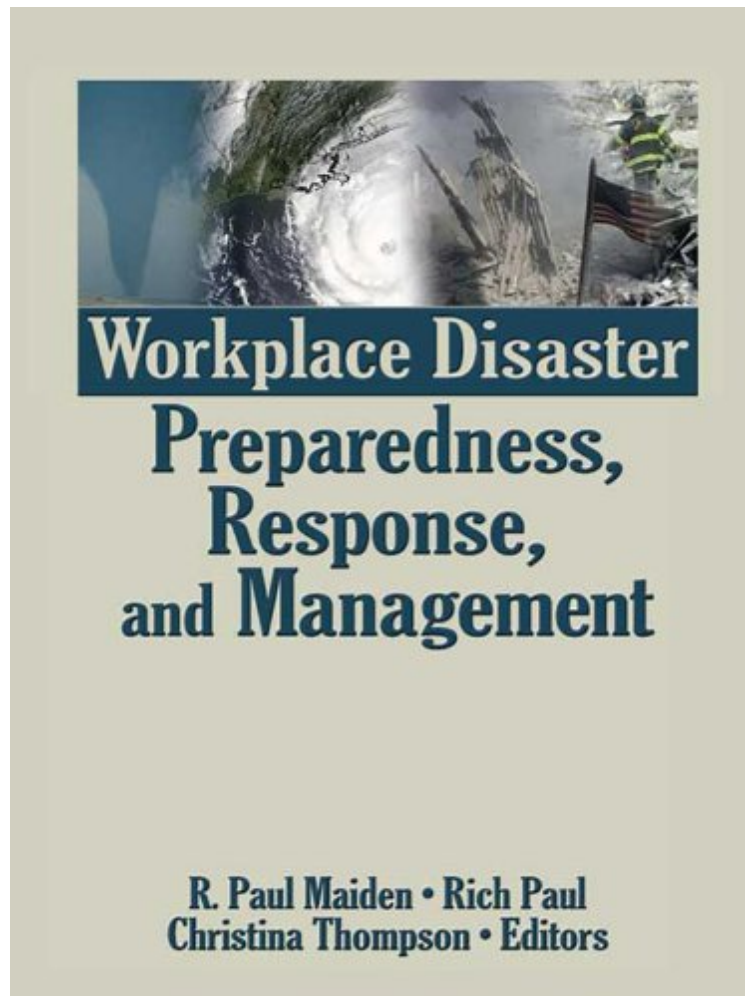


Workplace Disaster Preparedness, Response, and Management

From Routledge

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From Routledge : Workplace Disaster Preparedness, Response, and Management before purchasing it in order to gauge whether or not it would be worth my time, and all praised Workplace Disaster Preparedness, Response, and Management:

Respond quickly and effectively to workplace trauma For years, employee assistance programs have been providing critical incidence stress management services to employees who have been involved in, or witness to, workplace fatalities and accidents that are likely to traumatize workers and affect quality of work and increase sick leave and health claims. Workplace Disaster Preparedness, Response, and Management presents successful strategies for rapid response to episodes of workplace violence, natural disasters, and acts of terrorism that have become all-too-common occurrences in the workplace. Workplace Disaster Preparedness, Response, and Management is a must read for

professionals in the business of providing crisis response services and for employers responsible for planning and coordinating organizational responses to disasters. This unique book presents first-hand accounts from EAP program managers, Critical Incident Stress Management (CISM) professionals, and crisis managers on their trauma response techniques and from health professionals involved in the aftermath of Hurricane Katrina and the Sept. 11 attacks on the World Trade Centers and the Pentagon. Workplace Disaster Preparedness, Response, and Management examines: similar and dissimilar experiences of EAP professionals in responding to large scale traumatic events using military models in trauma response managing trauma in the South African mining industry trauma response techniques in high risk work settings compassion fatigue among professional helpers how various types of industries handle critical incidents EAP responses to natural disasters repetitious violence in the workplace organizational crisis intervention and much more Workplace Disaster Preparedness, Response, and Management also includes Bern Beidel's first-person account as EAP Director for the United States House of Representatives of the response to anthrax contamination in mailrooms and office buildings in the nation's capital.

AN EXCELLENT COMPENDIUM of articles regarding Employee Assistance responses to workplace disasters, whether man-made or natural. -- Steven M. Haught, LCPC, CEAP, CSADC, Executive Director, Personal Support Program, AFSCME IL AN IMPORTANT BOOK FOR EVERY EAP PROFESSIONAL. This experienced and distinguished group of authors guides us through a number of important lessons learned from recent traumatic events, both national and local in scope. -- Lisa Teems, D.Min, LCSW, CEAP, CAC, Director, EAP, U.S. Department of Health and Human Services The reader is brought into the micro level of EAP trauma service delivery with the moving and poignant experiences of dedicated EAP counselors. -- Dale Masi, PhD, President and CEO of Masi Research Consultants, Inc., Professor Emerita University of Maryland School of Social Work