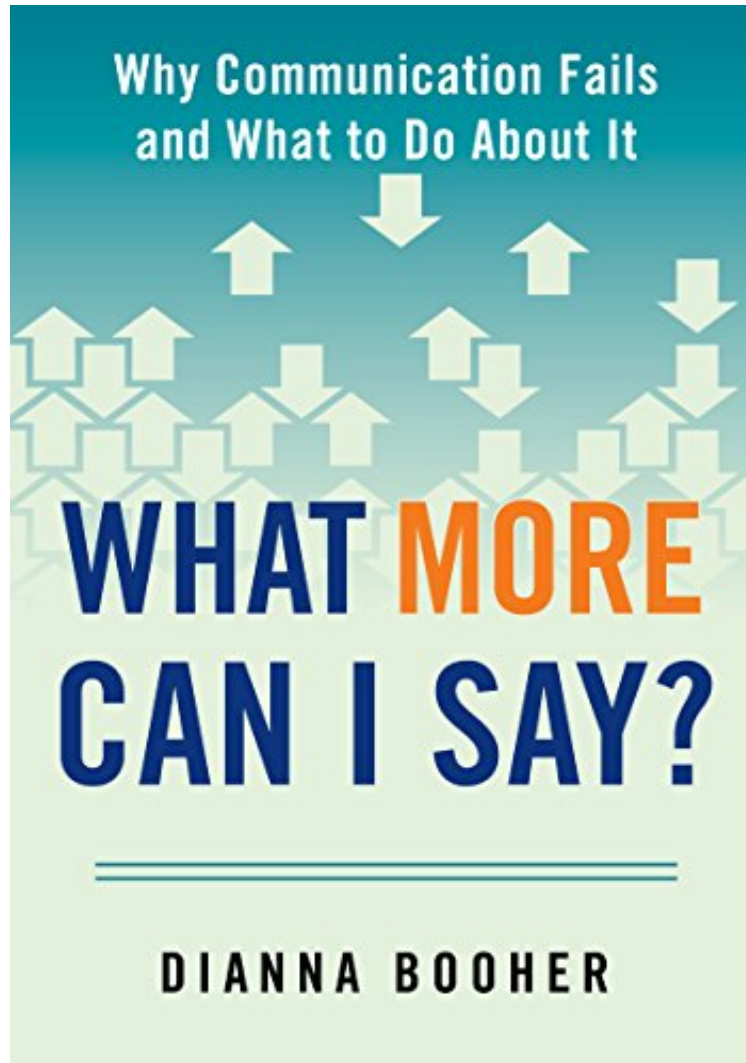


# What More Can I Say?: Why Communication Fails and What to Do About It

Dianna Booher

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