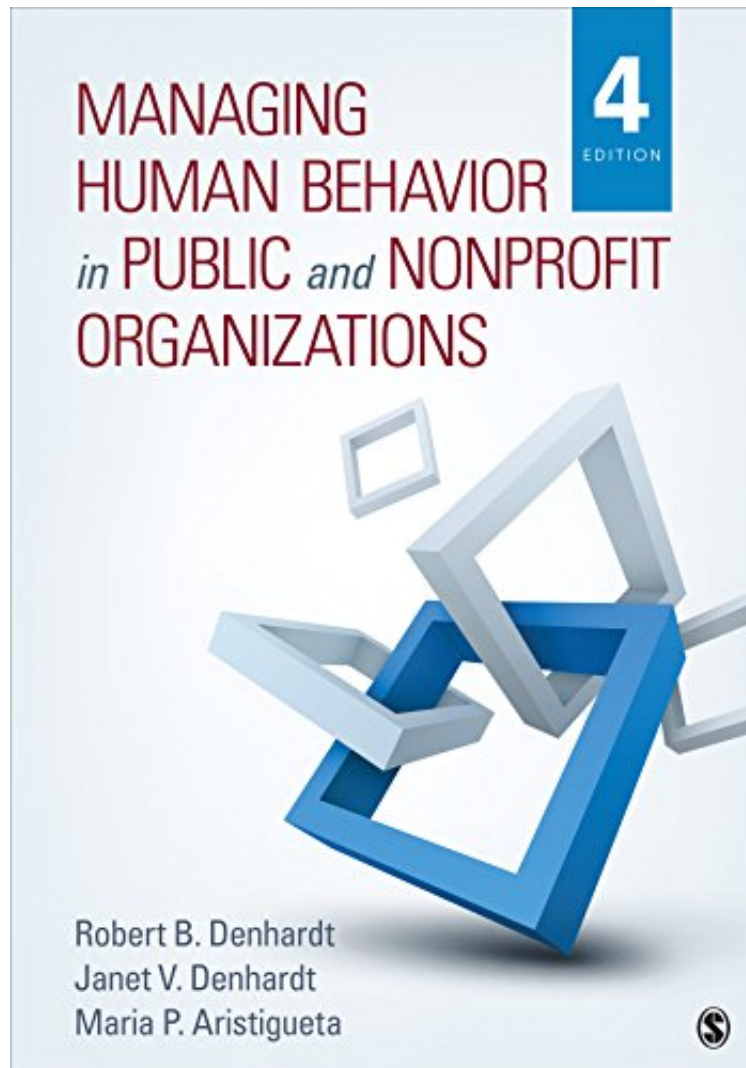


Managing Human Behavior in Public and Nonprofit Organizations

Robert B. Denhardt, Janet V. Denhardt, Maria P. Aristigueta

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A must-read for students in public administration and nonprofit management programs! Managing Human Behavior in Public and Nonprofit Organizations, Fourth Edition, is designed to help students understand, manage, and influence the behavior of others in the workplace. Esteemed authors Robert B. Denhardt, Janet V. Denhardt, and Maria P. Aristigueta take an action-oriented approach by using real-world circumstances within public and nonprofit organizations to illustrate key concepts. Important topics such as stress, decision making, motivation, leadership, communication, teams, and change give students a foundational understanding of the basic issues that affect human behavior. In addition to new cases and examples from the public and nonprofit sectors, the Fourth Edition features new material on leadership and organizational change, cultural diversity and generational diversity, and positive organizational behavior.

About the Author Robert B. Denhardt is Professor and Director of Leadership Programs in the Sol Price School of Public Policy at the University of Southern California, Regents Professor Emeritus in the School of Public Affairs at Arizona State University, and Distinguished Visiting Scholar at the University of Delaware. Dr. Denhardt is a past president of the American Society for Public Administration and a member of the National Academy of Public Administration. Dr. Denhardt has published 22 books, including *Managing Human Behavior in Public and Nonprofit Organizations*, *The Dance of Leadership*, *Theories of Public Organization*, *Public Administration: An Action Orientation*, *In the Shadow of Organization*, and *The Pursuit of Significance*. Janet V. Denhardt is the Chester A. Newland Professor of Public Administration and Director of the Price School Sacramento in the Sol Price School of Public Policy at the University of Southern California. She is a member of the National Academy of Public Administration and her teaching and research interests focus on organization theory, organizational behavior, and leadership. She has authored numerous books including *Managing Human Behavior in Public and Nonprofit Organizations*, *The Dance of Leadership*, *The New Public Service*, and *Street-Level Leadership: Discretion and Legitimacy in Front-Line Public Service*. Prior to joining the faculty at the University of Southern California, Dr. Denhardt taught at Arizona State University and at Eastern Washington University, and she has served in a variety of administrative and consulting positions. Maria P. Aristigueta is the Charles P. Messick Professor, Director of the School of Public Policy and Administration, and Policy Fellow in the Institute of Public Administration at the University of Delaware. Her teaching and research interests are primarily in the areas of public sector management and include performance measurement, strategic planning, civil society, and organizational behavior. She is a coauthor of *Managing Human Behavior in Public and Nonprofit Organizations* (3rd edition), author of *Managing for Results in State Government* and *Managing Behavior in Public and Non-Profit Organizations*, and coeditor of the *International Handbook of Practice-Based Performance Management*.