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Managing Government Employees: How to Motivate Your People, Deal with Difficult Issues, and Achieve Tangible Results

Stewart LIFF

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MANAGING GOVERNMENT EMPLOYEES

How to Motivate Your People,
Deal with Difficult Issues,
and Achieve Tangible Results

Proven Advice
for Supervisors at
Federal, State, and
Local Levels

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Richard MWe cant escape from the fact that staff are our most valuable resource-nothing can get done without the professional they exhibit on a daily basis. But the adage "one bad apple spoils the bunch" holds weight. Its relevant in the dynamics of relationships in public seevice because this is a people business. The book offers solutions to issues managers face beyond just documentation of employee issues. Its comforting to strategize the solution with the insight provided by this well researched book.0 of 0 people found the following review helpful. Five StarsBy LeahGood knowledge4 of 5 people found the following review helpful. For a new government manager - incredibleBy Dr SteveI am a new to government manager (5 months on the job). Government does many things differently from the private sector and I needed a primer and this book gave me the answers I needed. My only complaint was the large amount of time spent discussing union issues, but since the government is 50% union it does make sense. However, the rules and advice are equally applicable to any situation. A very good book.

Managing government employees presents unique challenges. Government managers may feel that stringent and convoluted regulations mean they "can't do that". Some others may use that perception as a crutch. But the truth for all of them is, yes, they can "do that" -- and they're'd better. "That" means managing employees as proactively and decisively as their corporate counterparts, and holding their staffs, teams, and departments accountable for productivity and results. Managing Government Employees offers dozens of techniques for meeting the challenges and stressful situations supervisors face on a daily basis. Major topics include how to:* get maximum dedication and productivity from employees* improve results of poor performers and discipline or fire them when necessary* deal with union and EEO issues* cut through the red tape of government employment systemsFor managers frustrated by government bureaucracy, this book lets them know they have more power than they may think.

His [Liff's] 32-year career, which includes service at both the management and executive levels in the Department of Defense, General Service Administration, Federal Energy Administration, and Veterans Health Administration, make Managing Government Employees an extraordinarily credible endeavor. ...a must-read for those contemplating entering management; his comments and insights are useful to all managers, particularly first line managers, everywhere. Graziadio Business Report "...an extraordinarily credible endeavor. ...a must-read for those contemplating entering management." ---Graziadio Business Report Stewart Liff provides many great tactics, case studies and stories that debunk common perceptions that government managers have of the government's personnel system. This book should be required reading for all supervisors in government. — GovLeaders.org About the Author Stewart Liff (Saugus, CA) began his career with the federal government in 1974. He is a winner of the President's Council on Management Improvement Award and the Presidential Rank Award for Meritorious Service. He is the coauthor of Seeing Is Believing.