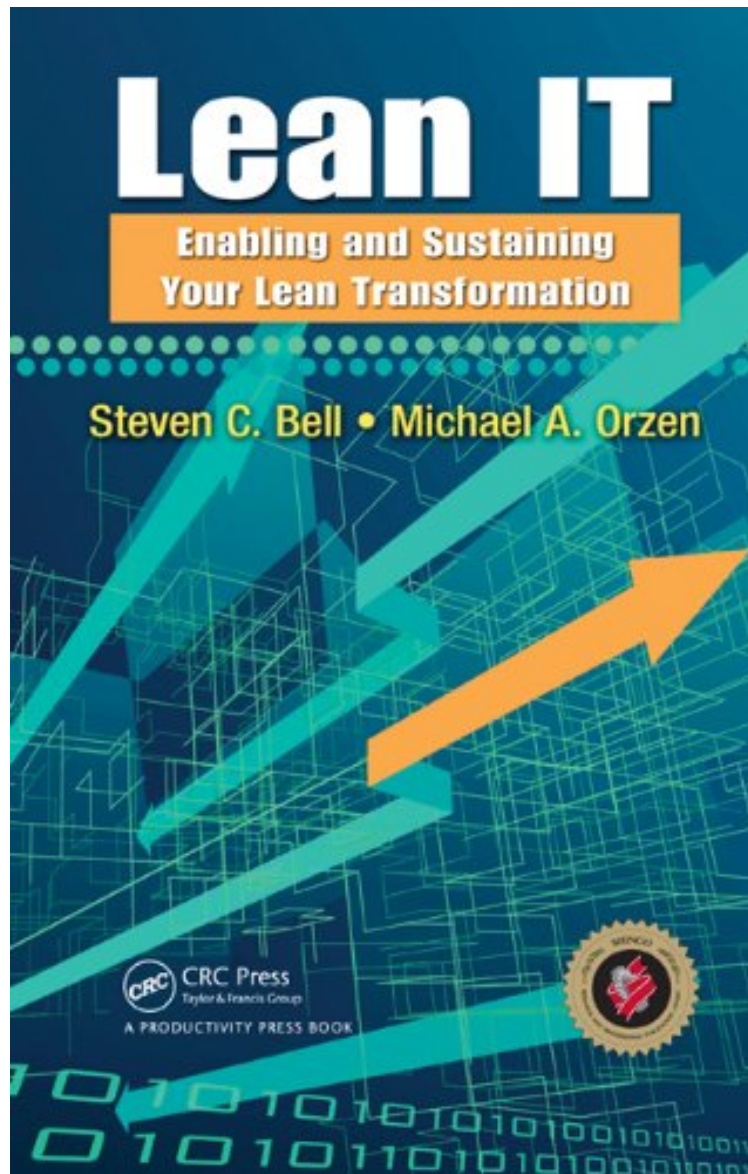


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Lean IT: Enabling and Sustaining Your Lean Transformation

Steven C. Bell

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Steven C. Bell : Lean IT: Enabling and Sustaining Your Lean Transformation before purchasing it in order to gauge whether or not it would be worth my time, and all praised Lean IT: Enabling and Sustaining Your Lean Transformation:

1 of 1 people found the following review helpful. Highly Recommend! By Michael G Root I am four chapters into this book and I have learned more about Lean and Six Sigma than any previous training classes or books. I love how they provide the historical growth of Lean and weave in other concepts from other business books. A must read for today's

IT environment. 0 of 0 people found the following review helpful. Finally! The How To Guide On Delivering Lean Process To Your IT Department! By Shawn Alvey As a longtime technology professional, it has always been somewhat frustrating in how we are often overlooked during process improvement efforts, or just seen as an obstacle. Those efforts that do touch on the subject focus heavily on development and often ignore infrastructure, services, and project management. How many of us have been on one of those "static" IT projects that seem bound and determined to march off a cliff? or stuck in the old ways of doing things because "it is what it is"? Steve Bell Mike Orzen do a masterful job of incorporating ITIL and other technology based best practices through a LEAN lense to solve these problems. Additionally, This text contains excellent case studies and content on aligning your LEAN tranformation with your business partners. It is clear the authors have a deep understanding of the modern day IT department. I was reading this book and constantly stopping to say SOMEONE FINALLY GETS IT!!! If you work in IT, or even if you dont and want to get a better understanding of how you can leverage IT to deliver value to your business, you need this book! 0 of 0 people found the following review helpful. A great book for understanding the concepts of how to improve ... By medic53 A great book for understanding the concepts of how to improve any Information Technology organization. A must read for Senior management because the power to implement the concepts really lie in their hands. Individuals can also use many of the concepts to streamline those issues which cause bottlenecks to providing effective IT services.

Winner of a Shingo Research and Professional Publication Award Information Technology is supposed to enable business performance and innovation, improve service levels, manage change, and maintain quality and stability, all while steadily reducing operating costs. Yet when an enterprise begins a Lean transformation, too often the IT department is either left out or viewed as an obstacle. What is to be done? Winner of a 2011 Shingo Research and Professional Publication Award, this book shares practical tips, examples, and case studies to help you establish a culture of continuous improvement to deliver IT operational excellence and business value to your organization. Praise for: ... will have a permanent place in my bookshelf. — Gene Kim, Chief Technology Officer, Tripwire, Inc. ... provides an unprecedented look at the role that Lean IT will play in making this revolutionary shift and the critical steps for sustained success. — Steve Castellanos, Lean Enterprise Director, Nike, Inc. Twenty years from now the firms which dominate their industries will have fully embraced Lean strategies throughout their IT organizations. — Scott W. Ambler, Chief Methodologist for Agile and Lean, IBM Rational ... a great survival manual for those needing nimble and adaptive systems. — Dr. David Labby, MD, PhD, Medical Director and Director of Clinical Support and Innovation, CareOregon ... makes a major contribution in an often-ignored but much-needed area. — John Bicheno, Program Director MS in Lean Operations, Cardiff University ... a comprehensive view into the world of Lean IT, a must read! — Dave Wilson, Quality Management, Oregon Health Science University

This book will have a permanent place in my bookshelf. In my ten-year study of high performing IT organizations, I've found that businesses rely on IT far more than they think. The impacts of poor flow from application development into IT operations can be devastating: ever increasing cycle times and amounts of rework, and an ever increasing amount of heroics required in IT operations to preserve the illusion of stability and reliability. Gene Kim, Chief Technology Officer, Tripwire, Inc. There has never been a more critical time to improve how IT integrates with the global business enterprise. This book provides an unprecedented look at the role that Lean will play in making this revolutionary shift and the critical steps for sustained success. Steve Castellanos, Lean Enterprise Director; Nike, Inc. Twenty years from now the firms which dominate their industries will have fully embraced lean strategies throughout their IT organizations. Ten years from now those organizations will have started pulling ahead of their competitors as the result of lean IT. Today this book will show those organizations the path they need to start out on. Will your organization be one of them? Scott W. Ambler, Chief Methodologist for Agile and Lean, IBM Rational ... goes both wide and deep in its exploration of Lean ... a great survival manual for those needing nimble and adaptive systems. Dr. David Labby, MD, PhD, Medical Director and Director of Clinical Support and Innovation, CareOregon This book makes a major contribution in an often-ignored but much-needed area. It ranges over a huge area including excellent cases that will bring IT professionals into the Lean fold but will also enable Lean managers to reach out to IT. John Bicheno, Program Director MS in Lean Operations, Cardiff University ... a comprehensive view into the world of Lean IT, a must read! Dave Wilson, Quality Management, Oregon Health Science University About the Author Steve Bell, CFPIM brings over twenty years' experience in finance, operations management and information systems. He is the author of Lean Enterprise Systems, Using IT for Continuous Improvement. (2006) Mike Orzen, CMA, CFPIM, PMP delivers a unique blend of IT, operations management, Lean, Six Sigma, and project management. With a BA from Stanford University in economics and an MBA from the University of Oregon, Mike has been consulting, coaching, and teaching for over 20 years. Steve and Mike are faculty members of the Lean Enterprise Institute. Together, the authors combine their experience in information systems and

process improvement to share their lessons learned.