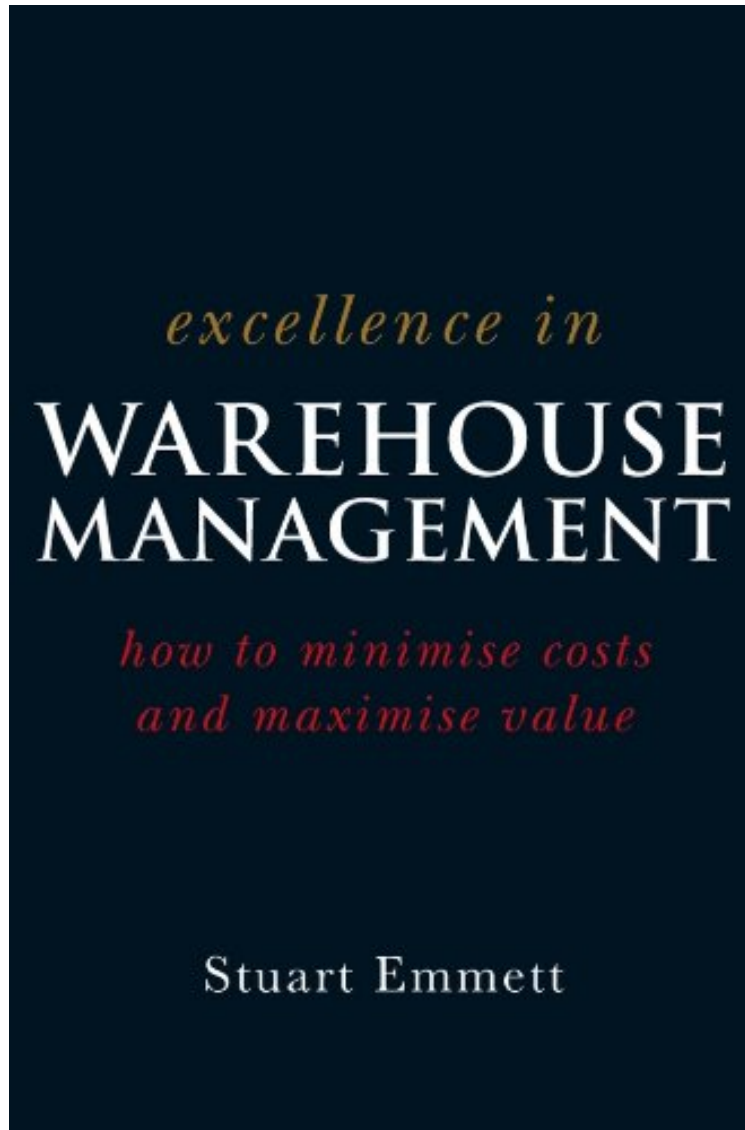


Excellence in Warehouse Management: How to Minimise Costs and Maximise Value

Stuart Emmett

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Warehouses are often seen as a necessary evil: places that stop the flow of goods and thus increase costs without adding value. But the truth is that they have a critical part to play in supply chain management, and warehouse managers should be centrally involved in the strategic aspects of any business. Excellence in Warehouse Management covers everything you need to know to manage warehouse operations as part of a streamlined and holistic system, fine-tuned to serve the customer and drive the bottom-line. With thinking points, self-assessment exercises and case studies Stuart Emmett challenges you to consider your own operations in a new way, and plot a course into the future.

"...this book is easy to read...worth the investment..." (Supply Management, 3rd November 2005) In Stuart Emmett, we have not only one of the countries acknowledged leaders in training, but who also has the practical background to relate this to the real problems faced by managers ". --John Perry, Managing Director Scala Consulting Ltd." Thank you for your support and help over the last 12 months". --Dorothea de Carvalho, Director of Professional Development, Institute of Logistics and Transport. From the Back Cover Warehouses have been described as places where buyers keep their mistakes. They are also seen as a "necessary evil"; places that stop the flow of goods and thus increase costs without adding value. The truth is that warehouses often have a critical part to play in supply chain management, and warehouse managers should be centrally involved in the strategic aspects of any business. Excellence in Warehouse Management covers everything you need to know; from stock control to outsourcing; to manage warehouse operations as part of a holistic system, fine-tuned to serve the customer and drive the bottom-line. Cutting through jargon to clearly define and explain all the various processes of warehousing and logistics, Stuart Emmett reinvents warehouses as crucial links in supply chains that are streamlined, adaptable and profitable. Where speed and flexibility are watchwords, and people are valued and developed. With thinking points, self-assessment exercises and case studies he challenges you to consider your own operations in a new way, and plot a course into the future. Balancing core principles with current issues such as global supply chains, reverse logistics, risk management in agile systems and socio-political influences, this is an essential guide for any warehousing, logistics or supply chain professional. About the Author Stuart Emmett is a trainer, consultant and mentor, operating through learnexchange.com, his background is in managing warehouses. He has written 3 books, various learning and technical material and a wide range of articles. Stuart is joint writer of Learning Material for e-learning (which won the 2000 Institute of Logistics and Transport Award for Excellence in Information, Communications and E-commerce).