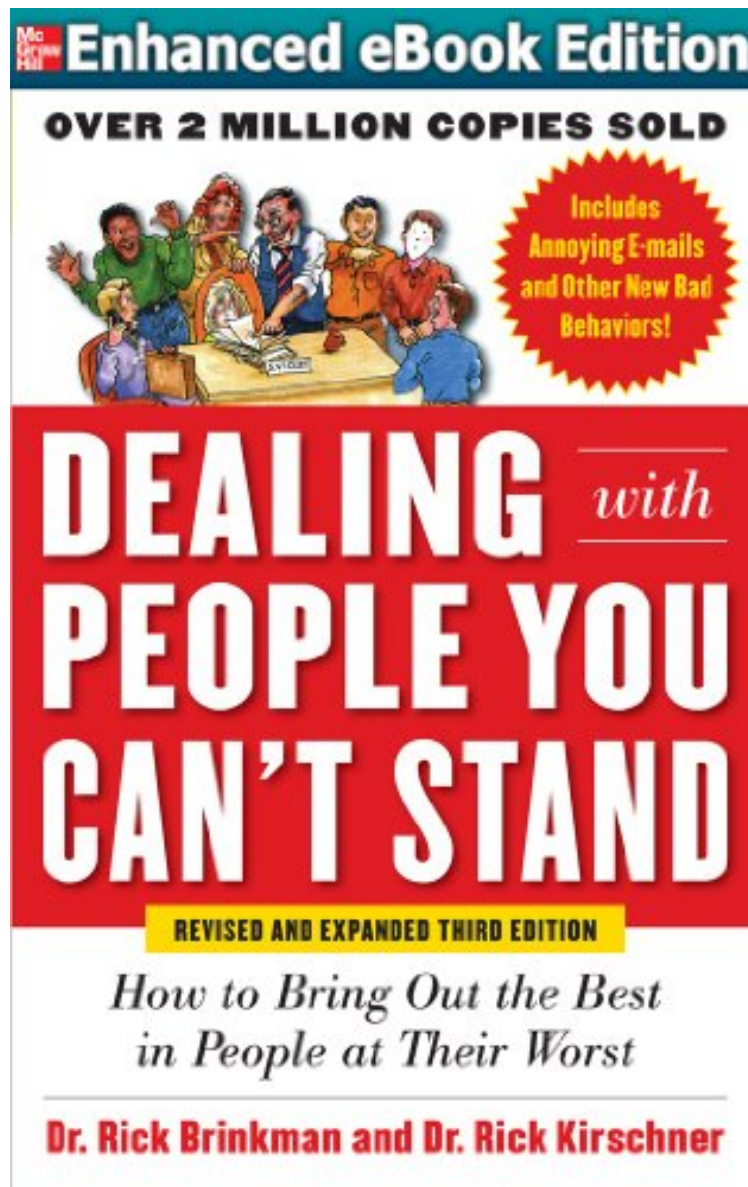


[Mobile book] Dealing with People You Can't Stand, Revised and Expanded Third Edition: How to Bring Out the Best in People at Their Worst

Dealing with People You Can't Stand, Revised and Expanded Third Edition: How to Bring Out the Best in People at Their Worst

Dr. Rick Brinkman, Dr. Rick Kirschner
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2 of 2 people found the following review helpful. Dealing with people you can't stand By Jill I found this book to be very helpful in dealing with different personality types. This is an issue I struggle with.

The classic guide to bringing out the best in people at their worst—updated with even more can't-standable people! *Dealing with People You Can't Stand* has been helping good people deal with bad behavior in a positive, professional way for nearly two decades. Unfortunately, as the world becomes smaller and time more compressed, new difficult people are being made all the time. So Kirschner and Brinkman have updated their global bestseller to help you wring positive results from even the most twisted interactions you're likely to experience today. Learn how to get things done and get along when you're dealing with people who have the uncanny ability to sabotage, derail, and interfere with your plans, needs, and wants. Learn how to: Use sophisticated listening techniques to unlock the doors to people's minds, hearts, and deepest needs Apply "take-charge" skills that turn conflict into cooperation by reducing the differences between people Transform the destructive behavior of Tanks, Snipers, Know-It-Alls, Whiners, Martyrs, Meddlers, and other difficult types of people This enhanced eBook includes features you won't find in the print edition, including: 7 comic book style presentations embedded with audio that depict different scenarios of dealing with toxic personalities—illustrating tips and strategies for making the best of the situation 16 entertaining and engaging videos showing how to resolve conflict situations with demonstrated positive and negative strategies Link to the Lens-of-Understanding Self-Assessment you can complete to evaluate your relationships with people in your life Access to a 27-minute audio of the authors explaining on how to change your overall attitude, so you can use the tools in the book even more effectively Whether you're dealing with a coworker trying to take credit for your work, a distant family member who knows no personal bounds, or a loud cell phone talker on line at the grocery store, *Dealing with People You Can't Stand* gives you the tools for bringing out the best in people at their worst.