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Dealing with Difficult People (Collins Business Secrets)

David Brown

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David Brown : Dealing with Difficult People (Collins Business Secrets) before purchasing it in order to gauge whether or not it would be worth my time, and all praised Dealing with Difficult People (Collins Business Secrets):

The tricks that experts and top professionals use to overcome difficult people. Get results fast with this quick, easy guide to the fundamentals of Dealing with Difficult People. Includes how to: bull; Understand the different types of troublemakers bull; Stay calm and firm when other people can't bull; Deal with difficult bosses, direct reports,

and colleagues • Create win-win scenarios • Develop productive relationships with people you don't like