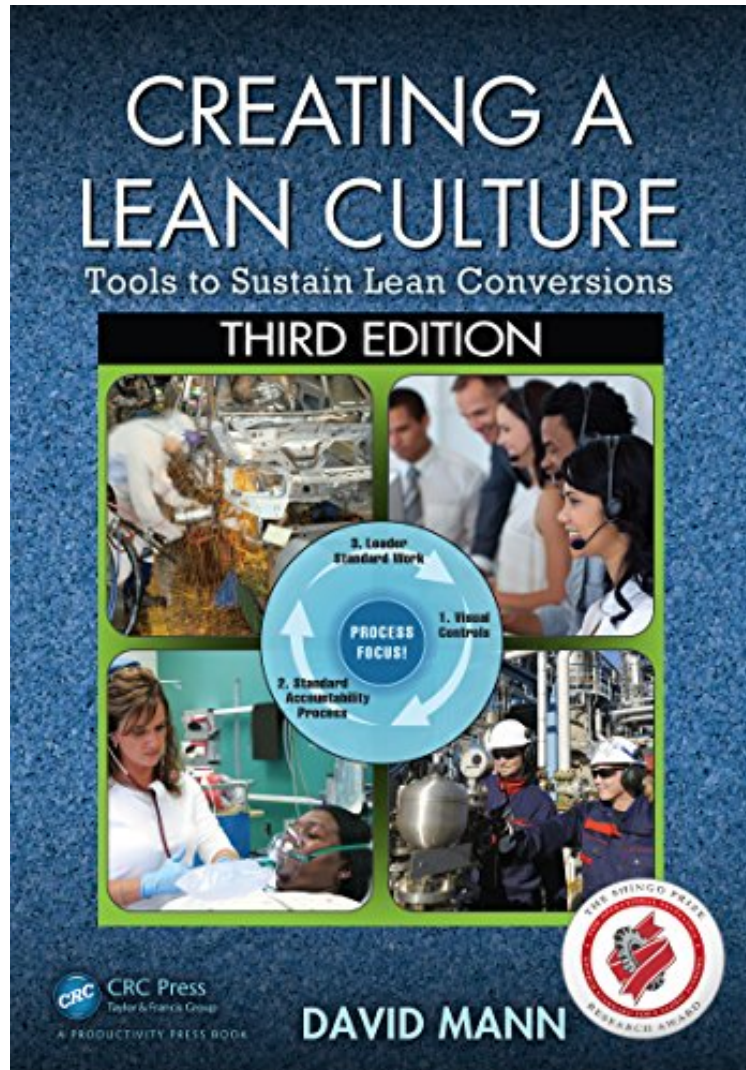


# Creating a Lean Culture: Tools to Sustain Lean Conversions, Third Edition

David Mann

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I re-read this, I see something new or in a new way. Not a fan of the Kindle edition as the TOC doesn't link to chapters and appendices. Get the paper copy and tape flags. 1 of 1 people found the following review helpful. Excellent companion book to the rest of your lean references  
By Megan of OddsHens  
Excellent companion book to the rest of your lean references. Getting at making lean habits and growing cultures at each level of the team and really understanding your work. I also have the previous version. This is similar in content but has improvements in terms of self study questions and a shift in focus to the other levels of leadership and their role/expectations and how to manage up/down.  
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By Robert S. A.  
Great book that gives a great amount of information on lean implementation. Having a manager who used some Lean principles, I became interested in Lean. Through reading this book, I not only understood the Lean principles we had in place in my workplace, but also discovered our many shortcomings and how to overcome them.

Winner of a Shingo Research and Professional Publication Award  
The new edition of this Shingo Prize-winning bestseller provides critical insights and approaches to make any Lean transformation an ongoing success. It shows you how to implement a sustainable, successful transformation by developing a culture that has your stakeholders throughout the organizational chart involved and invested in the outcome. It teaches you how to successfully navigate the politics in cross-functional process improvement projects, and to engage executives in ways that are personally meaningful to them. If you are a leader at any level in an organization undergoing or considering a Lean transformation, this is where you should start and finish hellip; and start again.  
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"David Mann builds substantially on his seminal work on the Lean management system. The book is full of new insight and polishes the most important ideas about Lean management. The new chapter on engaging executive leadership alone is worth the price of the book."  
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"This book has long been my 'go-to' guide on Lean management practices that help create a culture of continuous improvement and excellence. I have recommended the book to countless healthcare leaders who rave about how helpful it is in translating Lean principles into daily management behaviors. The healthcare examples make it even more relevant as a must read for any hospital leader who aims to move beyond Lean tools."  
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"As more companies outside the manufacturing sector pursue Lean transformations, Creating a Lean Culture is as critical a resource as ever. Breaking down silos and navigating tricky internecine politics remain a momentous challenge, and Mann's case-based insights are an invaluable tool."  
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mdash; Elizabeth M. King, Vice President Organizational Effectiveness, ESCO Corporation  
New in the Third Edition:  
Contains new chapter on engaging executives in Lean initiatives  
Includes 21 new case studies  
Presents new examples from the healthcare and process industries  
Includes additional gemba worksheets for learning and teaching Lean  
Provides expanded coverage of Lean applications in complex cross functional value stream process improvement projects

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About the AuthorDavid Mann is the author of *Creating a Lean Culture: Tools to Sustain Lean Conversions*. The book was awarded the Shingo Prize for Operational Excellence in 2006 and has become a best-seller in its field. It has been translated into Chinese, Polish, Portuguese, Russian, Spanish, and Thai. In 15 years of Lean experience at Steelcase, Inc., Mann developed and applied the concepts of a Lean management system supporting 40+ Lean manufacturing value stream transformations, and led an internal consulting team that supported over 100 successful Lean enterprise business process value stream conversions. He established a Lean consulting practice in 2005 and retired from Steelcase in 2009. Mann's consulting, teaching, and coaching experience includes Lean transformation in manufacturing, enterprise business processes, and healthcare organizations. His practice includes clients in healthcare, mining and energy, discrete and process manufacturing, technology, food processing, and enterprise business processes. Mann is a frequent consultant trainer and speaker on Lean leadership and management, a Shingo Prize examiner, and a faculty member in management science at the Fisher College of Business, the Ohio State University. Mann is an organizational psychologist, earning his Ph.D. at the University of Michigan in 1976. He lives in West Michigan with his wife, a retired criminal prosecutor. They have two daughters. For more information, visit [www.dmannlean.com](http://www.dmannlean.com) or contact him at [dmann@dmannlean.com](mailto:dmann@dmannlean.com).